

White Oaks Resort and Spa  
Niagara-On-The-Lake, Ontario, Canada



Indulgence for Body, Mind and Soul.

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Rich Merlino, former GM, White Oaks Resort and Spa



Prepare to be pampered in body - yes, but your mind and senses will also be tantalized. One of the most comprehensive facilities available, White Oaks Resort and Spa provides indulgence for the whole being. Tranquility is offered up in the sumptuous spa treatment rooms and much sought-after couples suites. Prior to pampering, the body may be challenged in a fitness facility that incorporates racquet sports, state of the art fitness equipment, and boasts dedicated spaces for Pilates, yoga, and power cycling. And, according to the White Oaks website, “The Human Performance Centre is the place to train for athletes of all ages and is the official training centre of the Niagara Ice Dogs.”

Several exclusive services include a Golf Performance Institute, Pro Shop, and a Sport Medicine Clinic. But the surprising offering is the Learning Institute to pamper the mind. An extensive listing of courses offers to “combine business with pleasure with teambuilding”, all based around an impressive list of topics.

A curated approach to the selection of fixtures and furniture was required for a facility of this calibre. To accomplish this, the management team of White Oaks toured several other well respected clubs and received a recommendation to consider DE for the lockers and office furniture. This proved to be a valuable tip according to Rich Merlino, the General Manager at the time of the renovation. “DE undertook a very thorough needs assessment and understood clearly the importance of having a locker room available during construction. They were able to keep within our tight time-lines, delivered on schedule and met our high expectations”, says Merlino.

“The Club was moving from metal lockers to a wood look that better reflected the stature of the club”, states Louise Blais, General Manager. Working with standard product from D&E, the club was impressed by the depth gained within each locker. The new units were able to accommodate a full hanger for suit jackets and coats. “The locker rooms are now a very aesthetically pleasing space and have held up extremely well over the years since the installation”, confirms Blais.

One minor modification requested by the facility was to incorporate a sloped top on the lockers to prevent build-up of dust, garbage and shoes. This was easily accomplished through DE's custom capabilities.

"We were very pleased with the quality of the product and depended on DE's expertise to guide us through some of the selection. They convinced us the built-in locking mechanism was the way to go. This has worked extremely well", boasts Merlino.

Impressed by the selection of office product and available accessories, the facility also outfitted the administrative areas with DE products. The quality of these products parallels that of the lockers and has helped to create a unified aesthetic across the facility.

As in any fitness facility the locker rooms are a focal point at White Oaks. Both the former and current general managers confirm that the impact of the renovation on their membership has been significant. They continue to be pleased with the quality and performance of the products.



## AREA

- / Men's and Women's Executive Locker Rooms
- / Men's and Women's Day-Use Locker Rooms
- / Administrative Offices

## SCOPE

### Locker Rooms

- / 1029 full height lockers with shoe barriers
- / Half height lockers
- / 50 upholstered benches 48" in length
- / 10 upholstered stools
- / Desks
- / Filing cabinets
- / Storage units

## TEAM

- Architect - Archway and Associate Architect,  
St. Catharines, ON, Canada
- Construction - Penalta Group Ltd.,  
Oakville, ON, Canada

