

Ontario Racquet Club  
Mississauga, Ontario, Canada



Responding to Changing Trends.

“DE stands behind everything. They understand what we are looking for and accommodate any desired changes.”

Jeff McCarrol, General Manager, ORC



In 1975 the Ontario Racquet Club first opened its doors. Built on the love of the game, ORC was founded by a few guys with a passion for tennis. They wanted a place where their own young families, and those of the expanding community in which they lived, could gather to enjoy sports activities year round.

Since that time, the Club has evolved with health and fitness trends and grown to accommodate more than 4,500 members. As one of “Canada’s leading family health, wellness and sports clubs, ORC is constantly modifying its services and morphing with new industry trends to accommodate the wants and needs of our membership”, says Jeff McCarrol, General Manager. A \$5 million renovation project, undertaken in 2005, added 20,000sq.ft. to the facility accommodating an expanded fitness component and a banquet area. It created a spectacular 30ft. high façade of Georgian rock and transformed the locker rooms into an executive style space with a spa-type whirl pool and steam room providing an exceptional experience for the members.

DE has played an important role in this evolution as it has supported the growth and changing needs of the facility. Outfitting the expanded locker areas with executive style lockers created such a demand that additional space had to be found to further increase the number of available lockers. This number finally topped out at just over 600 units. Members now have an area where they feel pampered after a work-out.

The custom capabilities of DE were challenged with a reception desk measuring 40ft. in length and a requirement to incorporate illuminated glass fronts, multi-layer metallic finishes, swing door, and several types of electronics. Designed by Felix Heller, the architect on the project, the seemingly conflicting requirements were for security while attempting to create a sense of openness. The resolution is a unique piece that has become the focal point of the Club from where all information is disseminated.

The breadth of product in the DE offering was further able to service the needs of this Club. Drawing from DE's office product category, ORC sourced desks, seating, custom cabinetry and tables for the administrative offices, dining and banquet areas, Spa and Pro-shop.

The success of this renovation has been evidenced by an increase in membership of approximately 750 new registrants. This fact has the Ontario Racquet Club considering a further expansion as they are once again full to capacity.



## AREA

- / Men's and Women's Locker Rooms
- / Reception Stations
- / Spa area
- / Pro-shop
- / Dining Room
- / Banquet Hall
- / Meeting Room
- / Administrative Offices

## SCOPE

- / 600+ full height lockers
- / 20 benches + stools
- / 40ft. reception desk
- / Cabinetry in various locations
- / Custom boardroom table

## TEAM

Architect:

Felix Heller Design Services  
Oakville, ON, Canada

Construction:

Hawley & Associates  
Oakville, ON, Canada



DE Design Corp.  
6399 Netherhart Rd.  
Mississauga, Ontario  
L5T 1B8